



Infrastructure Services Benchmarking

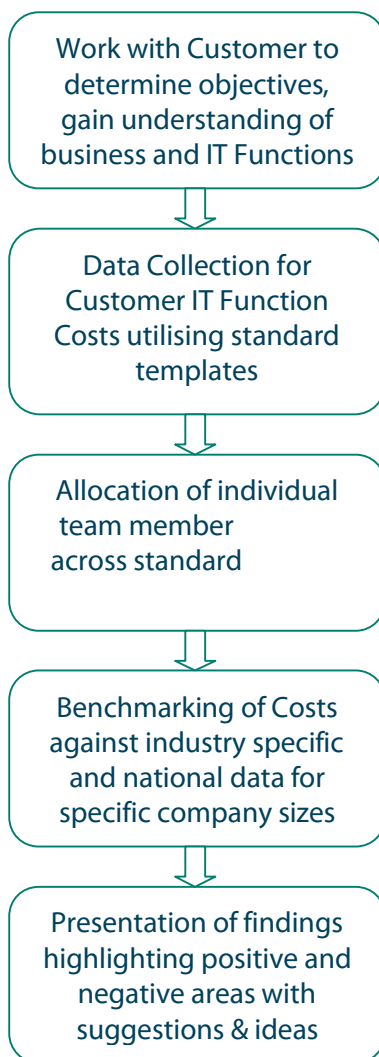
Our Benchmarking Service



Our IT Cost Benchmarking Service is an effective, flexible and affordable service that enables you to establish the true costs of your IT function and break those costs down into industry standard categories. Using a combination of data collected from previous benchmark studies we have performed and data from external providers you are able to compare and contrast the cost base of your IT function against peers, competitors, industry specific and national benchmarks.

Using templates developed to work with IT benchmarking standards, data collection is made easy with minimal time and effort from your staff to ensure vital resources are allowed to focus on delivery of service to your organisation.

How it works



Why Benchmark?

Our Benchmarking Service allows you to answer the following questions with supporting data from an independent source:

- Are our IT costs in line with similar organisations?
- Are we getting best value from our IT Investments?
- Are we getting best value from our suppliers / service providers?

Enabling you to

- Provide guidance on staffing levels for essential services
- Identify opportunities to improve efficiency and service delivery
- Confirm strategic emphasis with metrics to test strategies
- Identify areas for investment with supporting data
- Identify areas for cost reduction.
- Measure and improve IT performance.
- Benchmark suppliers' performance and substantiate supplier negotiations from real-world data.
- Ensure Cost/quality is appropriate for services



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Stand Out from the Crowd

Our Infrastructure Benchmarking Services provide you with the insight to identify and address underlying performance and cost issues.

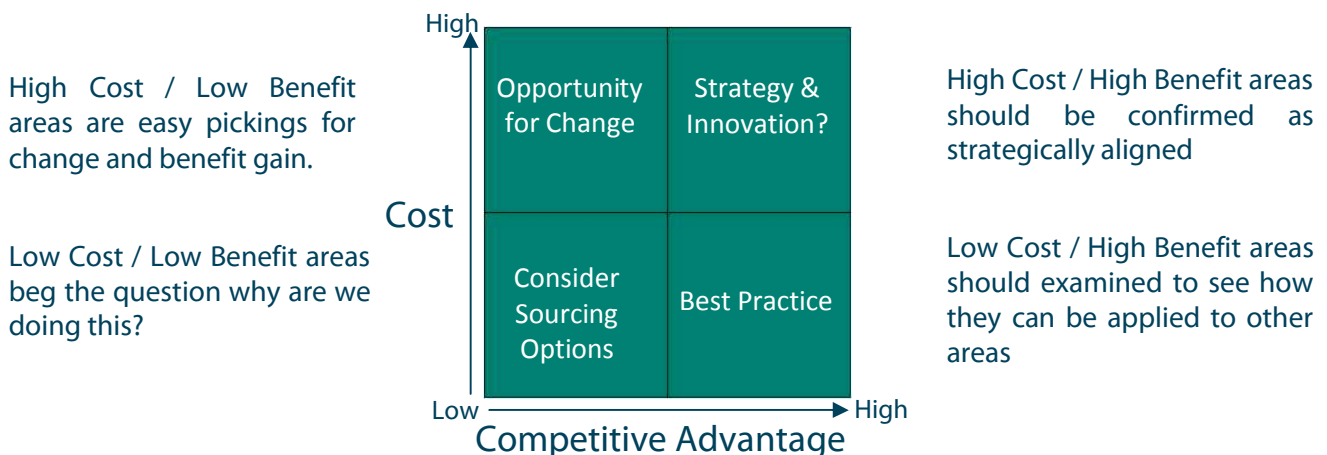
With clear and concise information you make the decisions that put your IS team at the forefront of Value and Service Delivery with the metrics to back you up and communicate your success.

The completed templates used for the Benchmarking Service are yours to keep allowing you to perform further internal benchmarks building an ongoing programme of continuous improvement.



Clear and Concise Analysis

The final report produced provides detailed Benchmark comparisons with similar sized organisations in the same industry sectors. There are also easily interpreted graphics highlighting areas of focus alongside commentary to stimulate ideas for improvement where applicable. The one example of how data may be presented to provoke thought after analysis.



What next?

For an informal discussion on how this Benchmarking Service may benefit your organisation, please contact us

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Background & Sources

The data used for comparison purposes is a combination of our own previous findings and data sourced from an independent 3rd party. External data is based on the largest source of IT research in UK including:

- Computer Weekly database of 60k+ IT budget holders
- Twice yearly user IT expenditure surveys
- Tracking outsourcing contracts
- CBI/KEW senior executive surveys
- Government surveys on computer hardware, services and staffing